



**IMPORTANT  
HEALTH AND DENTAL  
PHONE NUMBERS**

Aetna  
Medical, Pharmacy and  
Behavioral Health Benefit  
Member Services  
(855) 281-8858

Aetna  
Employee Assistance Program  
Member Services  
(888) 238-6232  
(888) AETNA-EAP

Delta Dental PPO  
Member Services  
(800) 521-2651

Humana Vision Care  
Member Services  
(866) 537-0229

**WEB SITES**

Aetna  
(Choice POS II Open Access Network)  
[www.aetna.com](http://www.aetna.com)  
[www.aetnanavigator.com](http://www.aetnanavigator.com)

Delta Dental PPO  
[www.deltadentalins.com](http://www.deltadentalins.com)

Humana Vision Care  
(VCP Network )  
[www.HumanaVisionCare.com](http://www.HumanaVisionCare.com)

The Resource Centers  
[www.ResourceCenters.com](http://www.ResourceCenters.com)

**OTHER IMPORTANT  
PHONE NUMBERS**

Union Office  
(772) 465-6633

**IMPORTANT ADDRESSES**

Aetna  
Claims Address  
PO Box 14079  
Lexington, KY 40512- 4079

Delta Dental Claims Dept.  
P.O. Box 1809  
Alpharetta, GA 30023

Humana Vision Claims Dept.  
P.O. Box 14209  
Lexington, KY 40512

I.A.F.F. Local 1377  
3214 S. US Highway 1 Suite 1  
Fort Pierce, FL 34982

THE RESOURCE CENTERS  
4360 Northlake Boulevard Suite 206  
Palm Beach Gardens, FL 33410

*Please note: You must always contact the member services department for the appropriate company before the benefits consultant or the trustees can help you resolve any issues that may arise regarding your benefits.*

**If You Have A Question  
Or A Problem . . .**

❶ **First** - contact the member customer service department for the appropriate company.

❷ If the member service department is unable to satisfactorily answer your question or resolve your problem, you may then contact your benefits consultant. We will gladly assist you during normal business hours.

THE  
RESOURCE CENTERS  
(772) 464-3357  
(800) 206-0116

❸ You may also contact any Trustee for the Trust.

